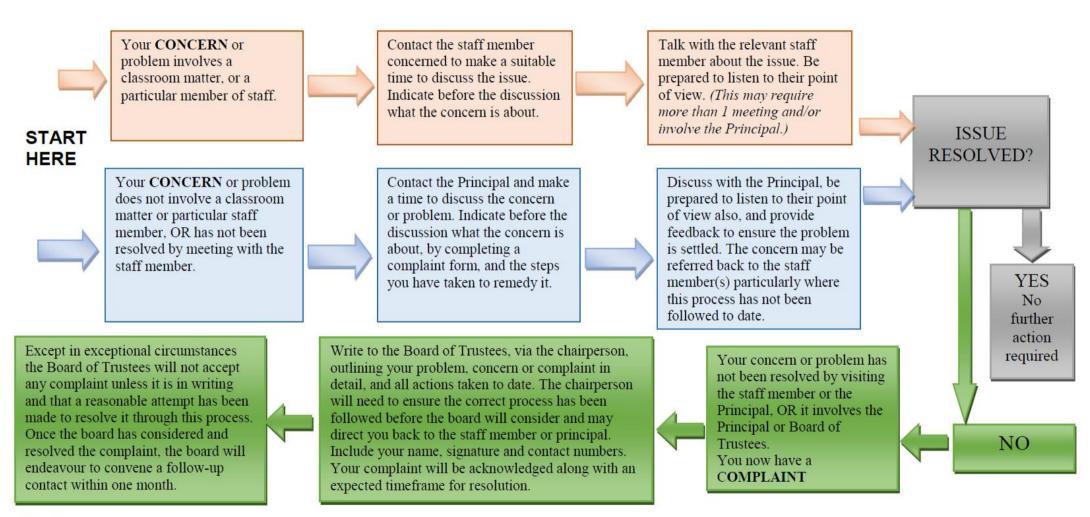
Colwill School Massey Concerns and Complaints Procedure

This flowchart outlines the process for bringing a concern to the staff and board at our school. We believe in an open, transparent process conducted in good faith. We encourage you to follow each step to resolution.





Any staff discipline procedures enacted will be in accordance with the appropriate Collective Agreement. Before enacting such procedures advice will be sought from NZ School Trustees Association.